

PERSONAL DATA PROTECTION AND PRIVACY POLICY

of Challet Jasná s.r.o.

Which data are used and why?

1. Challet Jasná s.r.o. handles Identification information and Contact information
2. Identification information and Contact information are essential in order to ensure the conclusion and performance of contracts with customers for the provision of particular services. This data is also used in the provision of technical assistance and customer support and services.
3. The legal definition of personal data is set out in the Act of 18/2018. on the protection of personal data (hereinafter also referred to as "the Act"). By using personal data, it is possible to determine and identify a particular person. Personal information include, in particular, Identification and Contact information.

Identification information

- name,
- surname,
- date of birth,
- social security number,
- the number of the identity card,
- the number of the passport or other identity document.

More information on obligations.

Contact information

- address of residence,
- phone numbers
- e-mail address,
- Google/Facebooko address if you have provided consent.

Marketing

If, by the legislation for processing of personal data, the consent of the person (the customer) is required, the processing takes place only for those customers who gave their consent for this purpose.

In the event that the customer does not wish to receive information about marketing activities, they may at any time revoke their consent. As well, the customer is entitled to object to the processing of personal data by automated decision-making or the use of profiling.

Newsletter

If you did not object, our newest information are delivered to you in the form of a Newsletter.

The legal grounds for processing personal data

Challet Jasná s.r.o. processes the personal data of the persons concerned on the basis of several legal bases.

- a) the data subject has given consent to the processing of their personal data at least for one specific purpose,
- b) the processing of personal data is necessary for the performance of a contract to which the data subject is a party, or for the implementation of pre-contractual measures at the request of the person concerned
- c) the processing of personal data is necessary according to the specific legislation or an international treaty by which the Slovak Republic is bound
- d) the processing of personal data is necessary for the purposes of the legitimate interests of the controller or a third party, except where the interests of the data subject or the rights of such interests are overridden by requiring the protection of personal data, in particular if the data subject is a child; this legal basis does not apply to the processing of personal data by public authorities in the performance of their tasks.

As far as the processing of personal data is based on the consent of the person concerned, the person has the right, after proper identification, to withdraw this consent at any time, for example by writing to info@challetjasna.sk

The rules for the protection of personal information according to the regulation of the European Parliament and the European Council 2016/679 and law No. 18/2018 Coll. on protection of personal data were developed in order to provide information about how we process your personal data when you visit the site www.challetjasna.sk and communicate with the representatives of our company.

"Personal data" means information relating to a natural person, whose identity is known or it can be found on the basis of the data.

Rules on the processing of personal data when communicating with the company Challet Jasná s.r.o.

When you interact with the representatives of our company by email, by telephone, online or in person, we collect your personal data such as name, surname, postal address, telephone number, email address and country.

Purpose, legal basis and the retention period:

We use this information for the purposes of providing customer service - Provision of accommodation services. We must ensure the registration of accommodated guests in terms of specific regulations. The legal basis for the implementation of the legal obligations of the operator and the sales support and marketing purposes.

The legal basis for the processing of such information for those purposes is a legitimate interest of the company to provide you with quality service and support of the company Challet Jasná s.r.o. The processing of your personal data is necessary for the purposes of a legitimate interest which we follow on a contractual basis or on the basis of the consent of the person concerned as you. Your consent can be withdrawn at any notification of this fact to the Company. In many cases, we also need to process your personal data on the basis of a legal obligation within the meaning of the special provision. In the case of processing, on the basis of consent, you always have the option to withdraw your consent.

The personal data provided by you is kept in our system in order to process your inquiry and if a special regulation or international agreement by which the Slovak Republic is bound does not require storing and archiving of these personal data, we will delete them in period resulting from the requirements of the Act.

Your personal data is kept for a limited time and these data will be deleted when no longer needed for the purposes of the processing, in most cases, this means that we will retain your data for the duration of your relationship with us.

Rules on the processing of personal data in the sales of services and support of Challet Jasná s.r.o.

Legality principle

Personal data may be processed only in a lawful manner and so as to avoid the infringement of fundamental rights of the person concerned.

Purpose limitation principle

Personal data may be collected for specific, explicitly intended and legitimate purpose and shall not be further processed in a way incompatible with that purpose; further processing of personal data for the purpose of archiving, for scientific purposes, for the purpose of historical research or statistical purpose, if it is in accordance with the special regulation and with appropriate safeguards for the protection of the rights of the data subject according to article 78. are not deemed incompatible with the original purpose.

Personal data minimization principle

Personal data processed must be adequate, relevant and limited to the essential range determined by the purpose for which they are processed.

Accuracy principle

Processed personal data must be accurate and, where necessary, updated; appropriate and effective measures must be taken to ensure that the personal data which are incorrect according to the purposes for which they are processed without further delay may be deleted or corrected.

Storage minimizing principle

Personal data must be kept in a form which permits identification of data subjects at the latest while it is necessary for the purpose for which personal data are processed; personal data may be kept longer if they are to be processed only for the purpose of archiving, for scientific purposes, for the purpose of historical research or statistical purpose under special legislation and the protection of the rights of the persons concerned adequate guarantees are complied under section 78. par .8 of the Act.

Integrity and confidentiality principle

Personal data must be processed in a way by means of appropriate technical and organizational measures to guarantee adequate security of personal data, including protection against unauthorized processing of personal data, illegal processing of personal data, accidental loss of personal data, deleting of personal data or damage to personal data.

Responsibility principle

The operator is responsible for compliance with the fundamental principles of the processing of personal data, for ensuring that the processing of personal data complies with the principles of the processing of personal data and he is required to show this compliance with the principles for processing personal data on request of the authority.

When selling services, Challet Jasná s.r.o. processes personal data within the scope of the customer's name, surname, address, telephone number and country, for the purpose of marketing offers and for the needs of the logistics and accounting.

The legal basis of the processing of personal data is a legitimate interest of the company Challet Jasná s.r.o. to provide sales services.

The personal data referred to in the above range of customers are kept during the period resulting from the requirements of the Act.

Categories of Recipients of personal data

We may disclose your personal information to others: (a) if we have your valid consent; (b) in the course of a valid subpoena, court order, legal process or a statutory regulation, and other legal obligation; (c) in the context of the enforcement of our terms and conditions or the rules; or (d) as appropriate, in the framework of the application of the available legal remedies or defenses in the event of a legal claim.

The data controller may share your information with third parties under the following circumstances:

We may share your personal information with other third parties who are acting on our behalf, for example, with the service provider. In such cases, these third parties may use your personal data only for the purposes described above, and only in accordance with our instructions;

The personal data will be accessible by our employees. In this case, access is granted only if it is necessary for the above purposes, and only if the employee is bound by the obligation of professional secrecy;

If required by law or court order, we may share your personal information with our suppliers or clients, for example, tax offices, social security offices, law enforcement agencies or other government bodies in criminal proceedings.

Your personal data will be placed exclusively in the framework of the European Union and the European economic area.

Cookies and similar technologies

A number of our pages use cookies in order to store:

- your display preferences, such as contrast colors or font sizes;
- the fact that you have responded to the survey appears in a separate window (pop-up), through which you can express your opinion on the content of the page (it will not be asked again);
- the fact whether you have agreed (or not) that we use cookies on this Web site.

Also, some videos that are a part of our site use cookies to collect anonymous statistical data about how you got there and what videos you viewed.

The cookies are also stored by Google Analytics – service that measures the efficiency and effectiveness of our Web site on the portal www.challetjasna.sk

To permit the use of cookies is not strictly necessary for the correct functioning of the Web site, but will provide you with a better experience when working with it. You can delete or block cookies. In this case, however, it may happen that certain features and functionality of the Web site will not function as they should.

Information stored in cookies is not used to personally identify you, and the data structure is fully under our control. Cookies are not used for purposes other than those which are referred to in this text.

How to check cookies

You can check cookies and/or delete them according to your will- for details, see aboutcookies.org. You can delete all cookies stored on your computer and you can set most browsers to not store them. In this case, however, you may need to adjust some settings manually each time you visit the web sites, and some services and features may not work.

Rights of data subjects

The data subjects (customers and business partners of Challet Jasná s.r.o.) have the right

- a) to request access to personal data relating to them,
- b) to require the rectification, deleting or the restriction of the processing of personal data concerning their person, if this is not precluded by applicable laws and regulations of the Slovak Republic,
- c) to submit a complaint to the Office for personal data protection if the company does not follow the Act,
- d) revoke the provided consent to the processing of personal data.

Contacts

Challet Jasná s.r.o. (the operator)

If you have any queries about this privacy policy, you can write an email to info@challetjasna.sk or a letter to the address of the company Challet Jasná s.r.o., Prešovská 59, 821 02 Bratislava.